





WE ♥ THE HOSPITALITY INDUSTRY

It's no secret that the hospitality industry is having a staffing crisis.

Only last week, one of our valued clients was having a nightmare lunch service. With only one member of staff to look after everyone, his customers were getting angry! Worst still, some of the people having lunch were his long-standing and loyal customers, and even their patience was wearing thin!

During these currently 'trying' times in the hospitality sector, being a little more forgiving will definitely help, as will being kind to the waiting staff.

More than likely, they will be as frustrated and stressed as you are, and if you're up for it, why not compliment the person serving you, as it's sure to make all the difference to the way they are feeling.

Sadly, the shortfall of staff for our client only became apparent at the start of service, but with a little more notice, Dreams Agency could have helped!

With our large pool of talented staff, who can turn their hand to almost anything, if your business needs an extra pair of hands, be sure to get in touch and let us help you.





OUR STAFF ARE LEGENDS!

Spreading the 'good word' about an excellent service you've received or a fabulous meal you've enjoyed isn't something that many of us Brits tend to go out of our way to do.

We know that a great number of our customers are 100% satisfied with the services we deliver from the many calls and emails we receive, and our exemplary reviews re-iterate this.

So, this month, to coincide with the Jubilee, we have decided to celebrate the excellent work our teams do, as everyone deserves a 'pat on the back' from time to time!

“Thank you for selecting Jemma to assist us during the NEC furniture show, she was a huge asset and it was as if she was a permanent part of our team! She always had a smile on her face, was really friendly, used her own initiative and nothing was too much trouble. She looked after the customers and had excellent time keeping and an immaculate appearance.”

Janine B



MAY 2022

ACKNOWLEDGING OUR STAFF!

"Fantastic staff - would 100% use again. Great energy and drove lots of traffic to the stand for the team. Would even hire more next time!"

Whitney J

EXHIBITION STAFF

"Thanks for checking in! The security staff were brilliant, so professional and hard-working. They really made the wedding run so smoothly and did exactly what we needed on the day!"

Yasmin

WEDDING SECURITY

"Molly & Harrison were brilliant. We were so lucky to have worked with them, they were lovely people and really felt like part of the team across the weekend. They handled the public very well and we would love to have them back at any future events! Please pass on our thanks to them."

Helen D J

SECURITY STAFF

"I want to say a big thank you to Manoj and Amy who worked tirelessly to check people into our event. Even when the queue was really long and we had to change tactics on checking people in, they both rose to the occasion and took it all in their stride. Thanks so much, both!"

Rachel S

EVENT STAFF



RECENT JOBS FOR THE JUBILEE CELEBRATIONS INCLUDE

- Hospitality for the Platinum Jubilee family fun day
- Spin The Wheel 'Jubilee Special' with prizes.
- Hospitality and Security Staff to assist during Jubilee celebrations, including supporting the road closure and street party.
- Marshals for the Queen's Jubilee celebrations to cover 9 junctions (approximately 1 mile) in Quedgeley, Gloucestershire.
- Hospitality staff, to assist and hand out afternoon tea boxes too.
- Costume performer for a topsy mascot, who'll be handing out Union Jack flags.
- Chaperones to accompany a choir.

